

Work Programme for Customer & Central Services Overview & Scrutiny Committee 2012 – 2013

Ref	Indicative OSC Meeting Date	Report Title	Issue to be considered	Comment
1.	19 June 2012	<p>Executive Member Update</p> <p>Housing & Council Tax Benefit Processing</p> <p>ICT Framework</p>	<p>To receive a brief verbal update from the relevant Executive Member.</p> <p>To receive a report regarding a cost v benefit analysis of reducing the Benefits backlog to zero and maintaining processing speeds at target levels.</p> <p>To receive the quarterly progress report regarding implementation of the ICT Framework.</p>	
2.	31 July 2012	<p>Executive Member Update</p> <p>Quarter 4 Budget Monitoring</p>	<p>To receive a brief verbal update from the relevant Executive Member.</p> <p>To consider corporate budget and treasury management monitoring information for the 4th quarter of 2011/12, together with specific information for Corporate Services (Resources and People & Organisation).</p>	

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		Quarter 4 Performance Monitoring	To consider performance monitoring information for the 4th quarter of 11/12.	
3.	11 September 2012	<p>Executive Member Update</p> <p>Quarter 1 Budget Monitoring</p> <p>Quarter 1 Performance Monitoring</p>	<p>To receive a brief verbal update from the relevant Executive Member.</p> <p>To consider corporate budget and treasury management monitoring information for the 1st quarter of 2012/13, together with specific information for Corporate Services (Resources and People & Organisation).</p> <p>To consider performance monitoring information for the 1st quarter of 12/13.</p>	
4.	23 October 2012	<p>Executive Member Update</p> <p>Procurement Review & Priorities</p>	<p>To receive a brief verbal update from the relevant Executive Member.</p> <p>To receive a progress report regarding achievement of the Council's procurement priorities first presented in February 2012.</p>	
5.	18 December 2012	Executive Member Update	To receive a brief verbal update from the relevant Executive Member.	

Ref	Indicative OSC Meeting Date	Report Title	Issue to be considered	Comment
		Quarter 2 Budget Monitoring Quarter 2 Performance Monitoring	To consider corporate budget and treasury management monitoring information for the 2nd quarter of 2012/13, together with specific information for Corporate Services (Resources and People & Organisation). To consider performance monitoring information for the 2nd quarter of 12/13.	
6.	22 January 2013	Executive Member Update	To receive a brief verbal update from the relevant Executive Member.	
7.	5 March 2013	Executive Member Update	To receive a brief verbal update from the relevant Executive Member.	
8.	30 April 2013	Executive Member Update Quarter 3 Budget Monitoring	To receive a brief verbal update from the relevant Executive Member. To consider corporate budget and treasury management monitoring information for the 3rd quarter of 2012/13, together with specific information for Corporate Services (Resources and People & Organisation).	

Ref	Indicative OSC Meeting Date	Report Title	Issue to be considered	Comment
		Quarter 3 Performance Monitoring	To consider performance monitoring information for the 3rd quarter of 12/13.	